Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

Margaret T. Donnelly
Director

Jeremiah W. (Jay) Nixon
Governor

July 8, 2011

Pam Batchelor
220 Sonderen St.
O'Fallon, MO 63366

FACILITY INFO: Imagination Station
DVN # 002039305

Dear Pam Batchelor:

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on May 17, 2011. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at 314.877.0229 or at 220 South Jefferson Avenue, Saint Louis, MO 63103.

Sincerely,

Laura Tomasetti

Laura Tomasetti
Child Care Facility Specialist

Enclosure

MISSOURI DEPARTME. OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DATE REPORT: 5/17/11

FACILITY TYPE
- ☐ HOME
- ☒ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME: Imagination Station Preschool and Child Care

FACILITY NUMBER: 002039305

STREET ADDRESS: 220 Sonderen St.

CITY	ZIP CODE	PHONE	FACILITY COUNTY
O'Fallon	63366	636-978-5373	St. Charles

REPORTER:
- ☒ NAMED
- ☐ WITHHELD BY REQUEST
- ☐ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
- ☐ WRITTEN

REPORTER NAME: Shawn Tatom

REPORTER PHONE: 314-605-0620

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE):

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Laura Tomasetti	Nancy Scherer	Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

See attached

SUMMARY OF INVESTIGATION Attach pages as needed.

See attached

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

See attached

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

See attached

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
7/8/11	Laura Tomasetti	7-8-2011	Nancy Scherer	7/8/11

Imagination Station Preschool and Child Care
220 Sonderen St.
O'Fallon , MO 63366
DVN: 002039305

Complaint Allegations: A three year old child has been rubbing on children in inappropriate ways at daycare.

Summary of Investigation (Tomasetti):

On May 17, 2011 an investigation was done by CCFS Laura Tomasetti and Shawn Tatom regarding the above listed allegations that occurred at Imagination Station. The following individuals were interviewed and reflective information gathered.

CCFS Laura Tomasetti and Shawn Tatom met with Mother and Grandmother of Child A at McDonalds and the following information was gathered. Child A was also present.

- Child A's teacher Ms. Renee had spoken to Mother of Child A two days in a row regarding Child A pushing two children down and moving inappropriately on top of them. Ms. Renee stated she did not make a big deal out of it.
- Mother of Child A stated child had been left alone with ex boyfriends but ended that relationship because of abuse. Child A is currently in counseling.
- Mother of Child A had the daycare use ointment on Child A's vaginal area because Child A had been complaining about it hurting.
- Mother of Child A was told by the teacher, Ms. Renee, that the behavior was no big deal.

On May 17, 2011, CFFS Laura Tomasetti and Shawn Tatom met at Imagination Station and spoke with Pamela Batchelor and Nichole Moran. The following information was gathered.

- Pamela Batchelor was informed by Michelle (a teacher terminated the week before) that she was concerned about the behavior of Child A, she felt the child was being abused.
- Pamela Batchelor stated that Ms. Renee was present during all three incidences in the classroom and redirected the child. No incident or observation reports were made until a complaint was made to state licensing.
- Pamela Batchelor stated there was no behavior plan for Child A because the behavior seemed developmentally appropriate for a 3 year old little girl.
- Pamela Batchelor stated the parents were not notified of the circumstances.
- Statements were submitted to CCFS from Ms. Renee, Ms. Batchelor and Ms. Nichole regarding the incidences.
- Pamela Batchelor stated the incidences were not documented because "they were not huge red flags to me".
- Nichole Moran stated that the Mother of Child A asked for medication to be applied to Child A's vaginal area because it was red and irritated. No medication form was filled out for this application.

CCFS Laura Tomasetti and Shawn Tatom met at Imagination Station with Ms. Renee Reaves the teacher of Child A and the following information was gathered.

- Ms. Renee witnessed all three incidences (statement written and received May 17, 2011)
- Ms. Renee stated she did not think much of the incidences and just redirected Child A in another direction
- All incidences happened in the same center
- Ms. Renee stated she did speak to Child A mother but not the other parents because she did not feel it was a big issue
- Ms. Renee stated she did not document any observations on any of it until May 16, 2011 in the evening after the complaint was filed.
- Ms. Renee stated that Child A on May 3, 2011 had been found on top of a male child making inappropriate movements and the child was screaming for Child A to get off. Ms Renee redirected Child A away from center.
- Ms. Renee stated on May 5, 2011 there was another male, Child C, in the library center reading books. Child A approached him and tried to get on top of him but Child C fought Child A off.
- Ms. Renee stated that on May 10, 2011 there was a female, Child D, lying in the library center when Child A began looking at books, then Child A moved on top of Child D between the child's legs and began licking her crotch area. Ms. Renee redirected Child A to another area.
- Ms. Renee did not report this to anyone in management but addressed it with Child A's mother.

Statute /Rule(s) Violated

As result of investigation the allegations have been substantiated in accordance to the following statute/rule violation.

19 CSR 30-62.192 Health Care (3) Medication. (B) All medication shall be given to a child only with the dated, written permission of the parent(s) stating the length of time medication may be given. (I) The date and time(s) of administration, the name of the individual giving the medication and the quantity of any medication given shall be recorded promptly after administration. This information shall be filed in the child's record after the medication is no longer necessary.

- Nichole Moran stated the facility did not have any written consent for application of medication for Child A. The medication was applied to Child A vaginal area for undetermined applications.

19 CSR 30-62.222 Records and Reports (4) Health information shall be retained in each child's individual file and shall include: (D) Any significant information learned from observing the child.

- There was no documentation for the observed behaviors of the child that Ms. Renee witnessed and redirected. According to Ms. Renee she did not document the behaviors until asked to do so on May 16, 2011 in the evening for the investigation.
- Michelle the previously terminated teacher (May 13, 2011) discussed with the management her concerns for Child A behavior, no documentation for the concerns were evidenced.

19 CSR 30-62.102 Personnel (J) All staff shall acquaint themselves with the child abuse and neglect law and shall make a report of any suspected child abuse or neglect to the Division of Family Services at the toll free number, 1-800-392-3738

- Child A acted out in three inappropriate sexual manners of adult nature. The facility did not notify child abuse and neglect for further investigation.

Corrective Action:

The facility will have all staff attend training regarding reporting child abuse and neglect as approved by the Section for Child Care Regulation. The training hours must be held by an approved and qualified source, outside the Imagination Station network. Certificates of attendance shall be provided to CCFS Laura Tomasetti by December 31, 2011.

A staff meeting shall be held to review with staff the above licensing rules regarding mandated reporting, documenting behaviors and the proper documentation and administration of medications. All staff shall sign that they attended the meeting. Documentation shall be submitted to Laura Tomasetti by July 31, 2011.

The Child Abuse and Neglect Hotline contact number shall be posted where all staff have access to it.

TS
7/8/11