Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466
Margaret T. Donnelly
Director

Jeremiah W. (Jay) Nixon
Governor

May 23, 2011

Mary Margaret Day Care & Learning Center
Deanna McOwan, Owner
4040 S. Broadway
St. Louis, MO 63118

SUBJECT: Mary Margaret Day Care & Learning Center

Dear Deanna McOwan,

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on March 18, 2011. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at 220. S. Jefferson, St. Louis, MO 63103, 314-877-0209.

Sincerely,

Monica Kemezys

Monica Kemezys
Child Care Facility Specialist

Enclosure

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.

MISSOURI DEPART. .T OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DA OF REPORT: 3-18-11

FACILITY TYPE
- ☐ HOME
- ☒ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME: Mary Margaret Day Care & Learning Center

FACILITY NUMBER: 002107928

STREET ADDRESS: 4040 S. Jefferson

CITY	ZIP CODE	PHONE	FACILITY COUNTY
St. Louis	63118	314-832-4545	St. Louis City

REPORTER:
- ☒ NAMED
- ☐ WITHHELD BY REQUEST
- ☐ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
- ☐ WRITTEN

REPORTER NAME	REPORTER PHONE
Terry Mays	314-641-9290

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Monica Kemezys	Monica Kemezys	Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

See attached.

SUMMARY OF INVESTIGATION Attach pages as needed.

See attached.

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

See attached.

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

See attached.

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
5/23/11	Monica Kemezys	5-18-11	Nancy Scherer	5/23/11

Mary Margaret Day Care & Learning Center

4040 S. Broadway
St. Louis, MO 63118

Allegation(s) of Statute/Rule(s) Violation(s):

Terry Mays reported that Kathy Anderson (one of the preschool staff) came into Ms. Mays classroom on March 17, 2011 dancing around with an object in her hand saying "get the demons out of the room". Ms. Mays reported that Ms. Kathy was referring to Ms. Mays as the "demons". Ms. Mays reported that Kathy Anderson allowed the children to say "we don't want you here, get out" referring to Terry Mays.

Summary of Investigation:

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Kathy Anderson. Kathy Anderson provided the following information:

- I perform African dances.
- I came into the room (where Terry Mays was supervising) and danced with an African stick.
- I was cleaning the room of bad vibes.
- I did not call anyone a "demon".
- I did tell the children to stop the chant.

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Ms. Dexine. Ms. Dexine provided the following information:

- Kathy Anderson was holding something that smelled like incense.
- I heard her (Kathy) say "get the demons out of here".
- Ms. Kathy and Ms. Terry Mays "got into it".
- I heard Ms. Terry say "stranger danger, get out of here".
- I 'm not aware of anyone trying to stop the children from what they were singing.

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care& Learning Center. I interviewed Ms. Sheritha. Ms. Sheritha provided the following information:

- Kathy Anderson smelled like incense.
- Kathy Anderson said she was "getting the demons out of the room".
- Ms. Kathy and Ms. Terry "got into it".

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Linda Morrow. Linda Morrow provided the following information:

- I did not see what happened in the room.
- The children did repeat what they had heard, "we don't want you here, get out".
- Terry Mays told me that Kathy Anderson put a spell in the room.

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Audrey Glenn. Audrey Glenn provided the following information:

- I told Kathy (Anderson) that she could not dance around and talk about demons.
- I did not want that done in the building.
- I did not tell Terry (Mays) not to tell the parents what had gone on in the classroom.

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Terry Mays. Terry Mays provided the following information:

- Antoinette Dotson tried to stop Kathy (Anderson).
- I thought Ms. Valerie was mad about something.

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Antoinette Dotson. Antoinette Dotson provided the following information:

- At 10:35am Kathy (Anderson) said she had to get the negative energy out of the room.
- She referred to Terry Mays as "the negative".
- The children were singing "we don't want to hear it, get out of here."
- I told the children to stop singing that and they did.

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed Ms. Jackie. Ms. Jackie provided the following information:

- I smelled incense.
- I heard someone say "now we know who the demons are in here".

On March 21, 2011 I conducted an unannounced inspection at Mary Margaret Day Care & Learning Center. I interviewed the facility owner, Deanna McOwan. Deanna McOwan provided the following information:

- This all started because Terry (Mays) thought Ms. Valerie had taken down some art work in Terry's classroom.
- Terry then went to take down art work in Valerie's classroom.
- Kathy (Anderson) tried to intervene and that's when the two of the "got into it'.
- It's not ok for Kathy (Anderson) to dance around talking about demons and I told her so.

Statute/ Rule(s) Violated:

Violation of Licensing Rule 19 CSR 30-62.102 (1) (E) is substantiated. This rule states: Caregivers shall have knowledge of the needs of children and shall be sensitive to the capabilities, interests and problems of children in care. I determined after interviewing the center staff and the center administration that Kathy Anderson acted inappropriately and not in the best interest of the children by dancing around the classroom talking about "bad vibes" and "demons".

Violation of Licensing Rule 19 CSR 30-62.182 (2) (B) 1. is substantiated. This rule states: Developmentally appropriate play experience and activities planned to meet the interest, needs and desires of the children. I determined after interviewing the center staff and the center administration that Kathy Anderson acted inappropriately and not in the best interest of the children by dancing around the classroom talking about "bad vibes" and "demons".

Corrections:

The facility is required to conduct a staff meeting/training to discuss and review with the staff the licensing rules that address Personnel (19 CSR 30-62.102) and Child Care Program (19 CSR 30-62.182. Staff are to sign an attendance sheet verifying that they were present. This review/training is not to be counted toward the required annual clock hours. Documentation of compliance shall be submitted to SCCR by June 13, 2011.

"Verification of correction will be filed in the public record as it occurs and /or is verified."

TB
5/23/11

Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466
Margaret T. Donnelly
Director

Jeremiah W. (Jay) Nixon
Governor

June 24, 2011

Deanna McOwan, Owner
4040 S Broadway
St. Louis, MO 63118

SUBJECT: Mary Margaret's Day Care & Learning Center

Dear Deanna McOwan,

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on June 7, 2011. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at 314-877-0209.

Sincerely,

Monica Kemezys/mks

Monica Kemezys
Child Care Specialist

Enclosure

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.

MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DATE OF REPORT: 6/7/11

FACILITY TYPE
- ☐ HOME
- ☒ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME: Mary Margaret's Day Care & Learning Center

FACILITY NUMBER: 002107928

STREET ADDRESS: 4040 S. Broadway

CITY: St. Louis | ZIP CODE: 63118 | PHONE: 314-832-4545 | FACILITY COUNTY: St. Louis City

REPORTER:
- ☒ NAMED
- ☐ WITHHELD BY REQUEST
- ☒ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
- ☐ WRITTEN

REPORTER NAME: Anon.

REPORTER PHONE:

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE):

RECEIVED BY: Monica Kemezys | ASSIGNED TO: Monica Kemezys | SUPERVISOR: Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

Caller reported that the gas to the building had been shut off last Friday (June 3, 2011).

SUMMARY OF INVESTIGATION Attach pages as needed.

On June 7, 2011 I conducted an unannounced inspection to the facility. Audrey Glenn, center administrator, told me the gas had been shut off on Friday June 3, 2011 between 4pm-5pm. Ms. Glenn told me that she wanted to give the service man the payment but he could not accept the payment. Ms. Glenn told me that the full payment had been made Monday June 6, 2001 and that the gas was do to be turned back today (June 7, 2011). Ms. Glenn agreed to fax me a copy of the receipt from Laclede Gas when the gas was turned turned.
Note: I confirmed (by phone) the above information with a representative from Lacleded Gas.

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

Violation of Licensing Rule 19 CSR 30.62.032 (4) has been violated.This rule states:The person(s) operating a day care facility shall be responsible for meeting all debts and obligations incurred by the facility and for maintaining compliance with all licensing rules for group day care homes and day care centers. On June 7, 2011 Audrey Glenn told me that the gas to the facility was shut off due to lack of payment.

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

On June 6, 2011 the bill to Laclede Gas was paid in full. The gas service was restored on June 7, 2011. The provider agrees to pay all future bill in a timely manner. The provider is to maintain a payment log of the facility bills and have this log available for review at future visits. No further action is being taken at this time.

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
6/24/11	Monica Kemezys	6-9-11	Nancy Scherer	6/24/11

Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466
Margaret T. Donnelly
Director

Jeremiah W. (Jay) Nixon
Governor

March 8, 2012

Mary Margaret Day Care
Attn: Deanna McOwan
4040 S. Broadway
St. Louis, MO 63118

SUBJECT: **002107928**

Dear Deanna McOwan,

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on 1/12/2012. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at 314.877.0210.

Sincerely,

Nancy Smith/ns

Nancy Smith
Child Care Facility Specialist

Enclosure

MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

D. OF REPORT: 1/12/2012

FACILITY TYPE
- ☐ HOME
- ☒ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME: Mary Margaret Daycare

FACILITY NUMBER: 002107928

STREET ADDRESS: 4040 S. Broadway

CITY	ZIP CODE	PHONE	FACILITY COUNTY
St. Louis	63118	314.832.4545	St. Louis City

REPORTER:
- ☐ NAMED
- ☐ WITHHELD BY REQUEST
- ☒ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
- ☐ WRITTEN

REPORTER NAME:

REPORTER PHONE:

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE):

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Monica Kemezys	Nancy Smith	Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

See Attached

SUMMARY OF INVESTIGATION Attach pages as needed.

See Attached

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

See Attached

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

See Attached

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
3/8/12	Monica Kemezys	2/7/2012	Nancy Scherer	3/8/12

Mary Margaret Daycare
4040 S. Broadway
St. Louis, MO 63118
314.832.4545
DVN: 002107928

Summary of Investigation: (Smith)

Allegations:

On January 12, 2012, a complaint was received alleging that Sammy Glenn (Audrey Glenn's brother) threw 2 chairs at Mahogany Jordan (staff in Toddler B classroom) causing her to get 4-5 stitches in her forehead. A police report was made (Officer Gwaltney-incident number 12-1763). Mr. Glenn was arrested.

On January 19, 2012, CCFS Nancy Smith and CCFS Katherine Knight, arrived to the facility to investigate the complaint. During this time, it was observed that the cots in the preschool classroom did not have a 2 ft. aisle on one long side of the equipment.

Interview with Audrey Glenn, Assistant Director:

On January 19, 2012 Audrey stated on the date of the incident, January 11, 2012, she was having a discussion in the office with employee Chrystal Hill regarding rumors involving a parent. The conversation turned physical as Crystal began to hit and punch Audrey. Deanna McOwan, director, called the police and Chrystal left the facility. Audrey stated that she called her brothers to come to the facility. While the police were present investigating the fight in the office, Audrey's brothers arrived to the facility. She stated that she then tried to calm her brothers down while they were outside. Then she said, she noticed the cook, Margaret, went outside and was talking to her brothers. They then walked into the building and proceeded into the classroom. Audrey said she followed them into the classroom. Audrey stated that after an exchange of words, her two brothers were about to leave when Mahogany then said "I will set you ****'s up!" At that time, Audrey and one of her brothers was out of the classroom, however, Sammy was the last one and he turned around and returned into the classroom and grabbed Mahogany by the arm and Mahogany then slipped and fell and hit her head.

Interview with Deanna McOwan, Director:

On January 19, 2012 Deanna stated that once the police arrived to the facility to investigate the fight involving Chrystal and Audrey, Audrey's two brothers showed up. Deanna indicated that she went outside to talk to the brothers and told them that everything was under control and that they could leave. Deanna then returned to the office to continue talking with the police as he was making a copy of the video of the fight in the office. She then heard loud voices and that she went into the two year old classroom and observed Mahogany with teacher Antonette and she was applying pressure to Mahogany's head to stop the bleeding. Deanna then began to attend to the children that were awake in the classroom.

Interview with Mahogany Jordan, Teacher:

On January 19, 2012 Mahogany stated that she was on a break at the time that Chrystal attacked Audrey on January 11, 2012. She then returned back to her classroom after her break. A while later, she said Audrey's two brothers came into the classroom. She said one of the brothers choked her and she fell back and her head was busted and she had to get stitches in her forehead.

Interview with Carda Greenlee, Teacher:

On January 19, 2012 Carda stated she observed Audrey's two brothers come into the classroom on January 11, 2012 and that one of the men said "this is some set-up stuff." Audrey then grabbed her brother and said "not here, not in front of these kids." One of the men said something to Mahogany and Mahogany replied back. Then the one brother grabbed Mahogany and slammed her head against the wall and she fell. She assisted in cleaning the wound. She said there were 4 children in the classroom at that time.

Interview with Mickayla Guliford, Teacher:

On January 19, 2012 Mickayla stated that she was in a different classroom when the incident took place on January 11, 2012, however, she observed the incident through the glass partition. She saw 2 men go into Mahogany's class and one of the men was pointing his finger at Mahogany. The men then walked out. Then one of the men came back, pushed Mahogany and picked up a chair. She did not see anything further.

CCFS Nancy Smith and CCFS Katherine Knight observed the following on the video;

- Two men, identified in the police report as Samuel Glenn and Erise Glenn, enter the classroom along with Audrey Glenn and cook Margaret
- Observed confrontation with teacher Mahogany. Then they all exited the classroom.
- One man, Samuel Glenn, then returned into the class, grabs Mahogany in the neck area, and she fell to the floor. He then grabbed a chair. Audrey came back into the class and intervened

Police report received on January 23, 2012 states that while Officer Gwaltney was investigating an earlier incident at the facility, he responded to classroom 16 and discovered a large disturbance. He discovered Audrey Glenn contacted her brothers and advised them of the earlier incident. The report states that Audrey Glenn walked her brothers, Samuel and Erise Glenn, back to the classroom and confronted Chrystal's friend Mahogany Jordan. After a short argument, the surveillance shows Audrey and both of her brothers exit the classroom. Several second after they exit the classroom, Samuel Glenn re-enters the room, runs toward victim Jordan, grabs her by the neck and slams her head into the counter causing a deep laceration on her forehead. After she falls to the ground, Samuel picks up a small chair as to strike her with it, however, Audrey and the other brother entered the room and stopped him from further action.

On January 26, 2012 CCFS Nancy Smith and CCFS Katherine Knight arrived to the facility to continue to investigate the complaint received on January 12, 2012. It was observed that the I/T unit was out of ratio as there were 8 children with 1 staff. The second caregiver was out of the classroom and in the laundry room.

Disposition: Substatianted:

19 CSR 30-62.092(1)(B)D states: "Sleeping equipment shall be arranged to provide at least a two foot (2") aisle on one (1) long side of the equipment."

On January 19, 2012, CCFS Nancy Smith and CCFS Katherine Knight, observed the cots in the preschool classroom did not have at least a 2' aisle on one long side while children were napping. The cots were very close together, causing difficulty for staff and children to walk through the classroom.

19 CSR 30-62.112(1)(A) states: "Birth through Two (2) years. Groups composed of mixed ages through two (2)-years shall have no less than one (1) adult to four (4) children, with no more than eight (8) children in a group."

On January 26, 2012, CCFS Nancy Smith and CCFS Katherine Knight, observed one staff with eight (8) children in the I/T unit.

19 CSR 30-62.102(1)(M) states: "Any person present at the facility during the hours in which child care is provided shall not present a threat to the health, safety or welfare of the children."

According to statements received on January 19, 2012, Samuel Glenn physically attacked teacher, Mahogany Jordan, while children were present in the classroom. According to video surveillance observed on January 19, 2012, it was observed that Samuel Glenn physically attacked teacher, Mahogany Jordan, while children were present in the classroom. According to the police report received January 23, 2012, it is documented that Samuel Glenn attacked Mahogany Jordan while in the classroom during childcare hours.

Corrections:

1. Facility must maintain an arrangement of sleeping equipment that allows at least a 2' aisle on one long side during nap time. This was corrected on site on January 19, 2012.
2. Facility must maintain ratio at all times in the I/T unit. This was corrected on site on January 26, 2012. Additional unannounced inspections will be conducted.
3. All staff must review licensing rule **19 CSR 30-62.102(1)(M)** and sign a statement of understanding to be submitted to SCCR by March 31, 2012.
4. Facility must ensure that no person present at the facility during child care hours presents a threat to the health, safety or welfare of the children.

5. Facility must include in their Disaster Emergency Plan, a plan of action for persons that pose a threat to the health, safety or welfare of the children and staff to be submitted to SCCR by March 31, 2012.
6. An FRC will be scheduled.

TB
3/8/12

Missouri Dep. .ment of Health & Senior Services
SECTION FOR CHILD CARE REGULATION
OBSERVATIONS/DISCUSSION

DATA ENTRY INITIALS/DATE

Facility Name	DATE	ARRIVAL TIME	DEPARTURE TIME
Mary Margaret Day Care	19Jan12	2:50pm	4:50pm

Facility DVN: 002107928

Reason: ☒ Discussion/Observation ☐ Follow-up Inspection

An inspection was made to the facility and the following observed:

2 staff w/ 8 - I/t
2 staff w/ 5 - I/t
2 staff w/ 7 - I/t
2 staff w/ 7 - I/t
1 staff w/ 8 - 2yrs
1 staff w/ 8 - 2yrs
2 staff w/ 17 - preschool
2 staff w/ 16 - preschool

Cot placement in 2yr old class was too close not allowing for a 2ft space between.

Corrected on site

Licensing Rules discussed

RULE VIOLATIONS: ☒ YES ☐ NO ☐ NOT APPLICABLE — DATE SET FOR COMPLIANCE

BUREAU OF CHILD CARE STAFF: Nancy Smith / Kathi Knight — DATE: 19Jan12

OWNER/DIRECTOR/BOARD CHAIRPERSON/PRINCIPAL OPERATING OFFICER/DESIGNEE: Deanna McOwen — DATE: 1/19/12

Missouri Department of Health & Senior Services
SECTION FOR CHILD CARE REGULATION
OBSERVATIONS/DISCUSSION

DATA ENTRY INITIALS/DATE

Facility Name	DATE	ARRIVAL TIME	DEPARTURE TIME
Mary Margaret	26 Jan 12	10:10 Am	10:30 am

Facility DVN: 00210792 8

Reason: ☐ Discussion/Observation ☐ Follow-up Inspection

An unannounced inspection was made to the facility and the following observed:

2 staff w/ 8 - I/T
2 staff w/ 8 - I/T
2 staff w/ 8 - 1yr
2 staff w/ 6 - 1yr
2 staff w/ 15 - 2yrs
2 staff w/ 22 - 3yrs
1 staff w/ 10 - 4yrs

MS Linda Morrow is also present, ms. Audrey and an additional 2 staff arrived during inspection.

4
Discussed w/ provider that I/T unit must maintain ratio at all times. One staff was in laundry room and returned to class.

4
Two outlets not covered - C.O.S

ms. margaret is, cook, not present at this time

RULE VIOLATIONS: ☒ YES ☐ NO ☐ NOT APPLICABLE — DATE SET FOR COMPLIANCE

BUREAU OF CHILD CARE STAFF: Nancy Smith / Heidi Wright — DATE: 1/26/12

OWNER/DIRECTOR/BOARD CHAIRPERSON/PRINCIPAL OPERATING OFFICER/DESIGNEE: Linda Morrow. — DATE: 1-26-12

MO-1926 (07-28-05) DISTRIBUTION: WHITE – CHILD CARE UNIT CANARY – FACILITY BCC-47

Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466
Margaret T. Donnelly
Director

Jeremiah W. (Jay) Nixon
Governor

March 8, 2012

Deanna McOwan
Mary Margaret Day Care & Learning Center
4040 S. Broadway Ave.
St. Louis, MO 63118

SUBJECT: 002107928

Dear Deanna McOwan,

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on January 11, 2012. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at (314) 877-0210.

Sincerely,

Katie Knight/ms

Katie Knight
Child Care Facility Specialist

Enclosure

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.

MISSOURI DEPA. ENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

L E OF REPORT: January 11, 2012 JR-3-12-12

FACILITY TYPE
- ☐ HOME
- ☐ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME: Mary Margaret Day Care and Learning Center

FACILITY NUMBER: 002107928

STREET ADDRESS: 4040 S. Broadway

CITY	ZIP CODE	PHONE	FACILITY COUNTY
St. Louis	63118	314-832-4545	St. Louis City

REPORTER:
- ☒ NAMED
- ☐ WITHHELD BY REQUEST
- ☐ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☐ PHONE
- ☐ WRITTEN

REPORTER NAME	REPORTER PHONE
Shanvosia Ricks	314-532-4668

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Rhonda Delmain	Katie Knight	Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

See Attached.

SUMMARY OF INVESTIGATION Attach pages as needed.

See Attached.

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

See Attached.

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

See Attached.

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
3/8/12	Katie Knight/ mas	2/10/12	Nancy Scherer	3/8/12

MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DATE OF REPORT: January 11, 2012

FACILITY TYPE
- ☐ HOME
- ☐ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME: Mary Margaret Day Care and Learning Center

FACILITY NUMBER: 002107928

STREET ADDRESS: 4040 S. Broadway

CITY	ZIP CODE	PHONE	FACILITY COUNTY
St. Louis	63118	314-832-4545	St. Louis City

REPORTER:
- ☒ NAMED
- ☐ WITHHELD BY REQUEST
- ☐ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☐ PHONE
- ☐ WRITTEN

REPORTER NAME	REPORTER PHONE
Shanvosia Ricks	314-532-4668

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Rhonda Delmain	Katie Knight	Nancy Scherer

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

See Attached.

SUMMARY OF INVESTIGATION Attach pages as needed.

See Attached.

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

See Attached.

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

See Attached.

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
3/8/12	Katie Knight/ 1108	2/10/12	/Nancy Scherer	3/8/12

Mary Margaret Day Care & Learning Center
4040 S. Broadway Ave.
St. Louis, MO 63118
DVN# 002107928

Allegations:

The reporter stated that the facility is often out of staff/child ratio and on January 6, 2012, there was one staff person with 10 two year olds and another staff person (on the other side of the room) with 9 two year olds.

Summary of Investigation (Knight):

On January 10, 2012, CCFS Katie Knight and Shanna Fowler made an announced inspection to the facility. CCFS Knight and Fowler observed a video from January 6, 2012 of a two year old classroom. It was determined from the video that the ratio was one caregiver to ten two year olds (1:10). It was also determined that the caregiver, Cherita Ricks, left the classroom at approximately 10:09 (taking one child with her) and returned to the classroom at approximately 10:38. It was observed on the video that the teacher in the classroom on the other side of the half wall divider would occasionally look over to monitor Cherita Ricks' classroom while she was absent.

On January 19, 2012, CCFS Katie Knight and CCFS Nancy Smith made an unannounced inspection. During the inspection, it was observed in the preschool classroom that the cots did not have a two foot (2") aisle on one long side of the equipment. This was corrected on –site.

On January 26, 2012, CCFS Katie Knight and CCFS Nancy Smith made an unannounced inspection. It was determined that in one of the infant/toddler classrooms the ratio was one caregiver to eight infants/toddlers (1:8). The second caregiver had left the classroom to go to the laundry room, leaving the room out of ratio. This was corrected on-site and discussed with the provider that the infant/toddler until must remain in ratio at all times.

Disposition: Substantiated Rule Violations

Based on the information above, the allegations of this complaint are substantiated and the following rule violations are substantiated:

19 CSR 30-62.092 (1)(B)(D) stating: "Sleeping equipment shall be arranged to provide at least a two foot (2") aisle on one (1) long side of the equipment."

- *On January 19, 2012, CCFS Katie Knight and CCFS Nancy Smith observed in the preschool classroom that the cots were not arranged in such a way to allow a two foot aisle on one long side of the equipment.*

19 CSR 30-62.112 (1)(A)(B) stating: "The following staff/child ratios shall be maintained on the premises at all times: **(A)** Birth Through Two (2) Years. Groups composed of mixed ages through two (2)-years shall have no less than one (1) adult to four (4) children, with no more than eight (8) in a group;
AND
(B) Age Two (2) Years. Groups composed solely of two (2)-year olds shall have no less than one (1) adult to eight (8) children, with no more than sixteen (16) in a group.

- *On January 10, 2012, CCFS Katie Knight and Shanna Fowler observed a video from January 6, 2012 of a two year old classroom. It was determined from the video that the ratio was one caregiver, Cherita Ricks, to ten two year olds (1:10).*

- *On January 26, 2012, CCFS Katie Knight and CCS Nancy Smith observed one of the infant/toddler classrooms. The ratio was one caregiver to eight infants/toddlers (1:8).*

19 CSR 30-62.182 (1)(D)(1) stating: "Infants and toddlers shall have constant care and supervision."

- *On January 26, 2012, CCFS Katie Knight and CCS Nancy Smith observed one of the infant/toddler classrooms out of ratio. The ratio was one caregiver to eight infants/toddlers (1:8).*

Required Corrections and Deadlines:

1. The facility must maintain an arrangement of sleeping equipment to allow a least a two foot (2") aisle on one long side of the equipment during naptime.

2. Deanna McOwan, Audrey Glen, and all staff/volunteers will review the Licensing Rules for Group Child Care Homes and Child Care Center rules, playing close attention to the rules regarding Staff/Child Ratios and Child Care Program.

3. Deanna McOwan will submit a statement with all management and staff/volunteer signatures stating they have reviewed the rule book. The statement must also include a plan which will be used to ensure the facility stays in correct staff/child ratios at all times and if a classroom is ever out of ratio, what will be done to correct it. The statement shall be submitted to Katie Knight no later than Monday, March 26, 2012.

Deanna McOwan has also stated and submitted documentation that caregiver Cherita Ricks is no longer employed by the facility as of January 6, 2012.

3/8/12

Mary Margaret + Broadway

* Conversation w/ Margaret (cook)
2/10/12 @ 12:30 p.m.

- Have you ever seen or heard about Audrey hitting a child w/ a serving spoon?
  - no

- Have you ever seen or heard about anyone hitting any child w/ a serving spoon?
  - no, I haven't.

2/10/12 - conversation w/ Mary McFan
- Called @ 9:12 a.m. = left message on/machine
* Called Laclede because Ameren is Electric!
- Called Laclede & they cannot give me any past information. They could only tell me that the gas is currently on.

Missouri Department of Health & Senior Services
SECTION FOR CHILD CARE REGULATION
OBSERVATIONS/DISCUSSION

DATA ENTRY INITIALS/DATE

Facility Name	DATE	ARRIVAL TIME	DEPARTURE TIME
Mini Margaret	1/10/12	12:00	2:30

Facility DVN: 002107928

Reason: ☐ Discussion/Observation ☐ Follow-up Inspection

An announced inspection was made today @ 12:00 p.m., the following was observed:
1/T, 2:8 - Ms. Claritha & Ms. Shanta
1/T, 2:6 - Ms. Latasha & Ms. Crystal
1/T, 2:8 - Ms. Carla & Ms. Michala
1/T, 1:4 - Ms. Mahogany
2yr, 2:16 - Ms. Jacqueline & Ms. Chamill
3yr, 2:19 - Ms. Linda & Ms. Darlen
4yr, 2:11 - Ms. Antoinette & Ms. Shanay

- Several trash bags were observed on the premises by dumpster - they were removed by Ms. Linda & placed in dumpster.

CCFS walked around facility & in the kitchen.

Please call Katie Knight @ 877-2849 w/ any questions.

RULE VIOLATIONS: ☐ YES ☐ NO ☐ NOT APPLICABLE

DATE SET FOR COMPLIANCE

BUREAU OF CHILD CARE STAFF: Katie Knight — DATE: 1/10/2012

OWNER/DIRECTOR/BOARD CHAIRPERSON/PRINCIPAL OPERATING OFFICER/DESIGNEE: Deanna McOwen — DATE: 1/10/12

MO-1926 (07-28-05) DISTRIBUTION: WHITE – CHILD CARE UNIT CANARY – FACILITY BCC-47

Missouri Department of Health & Senior Services
SECTION FOR CHILD CARE REGULATION
OBSERVATIONS/DISCUSSION

DATA ENTRY INITIALS/DATE

Facility Name	DATE	ARRIVAL TIME	DEPARTURE TIME
Mary Margaret Day Care	19Jan12	2:50pm	4:50pm

Facility DVN: 002107928

Reason: ☒ Discussion/Observation ☐ Follow-up Inspection

An inspection was made to the facility and the following observed:

2 staff w/ 8 - I/t
2 staff w/ 5 - I/t
2 staff w/ 7 - I/t
2 staff w/ 7 - I/t
1 staff w/ 8 - 2yrs
1 staff w/ 8 - 2yrs
2 staff w/ 17 - preschool
2 staff w/ 16 - preschool

V
Cot placement in 2yr old class was too close not allowing for a 2ft space between
C
Corrected on Site

Licensing Rules discussed

RULE VIOLATIONS: ☒ YES ☐ NO ☐ NOT APPLICABLE

DATE SET FOR COMPLIANCE

BUREAU OF CHILD CARE STAFF: Nancy Smith / Katie Knight

DATE: 19Jan12

OWNER/DIRECTOR/BOARD CHAIRPERSON/PRINCIPAL OPERATING OFFICER/DESIGNEE: Deanna McDuron

DATE: 1/19/12

MO-1926 (07-28-05) DISTRIBUTION: WHITE – CHILD CARE UNIT CANARY – FACILITY BCC-47

Mary Margaret: Broadway 1/19/12

1/T	2:8, Ms. Twanna & Ms. Clazetha
1/T	2:5, Ms. Shantea & Ms. LaTasha
1/T	2:7, Ms. Janet & Ms. Carla
1/T	2:7, Ms. Shanay & Ms. Mahogany
2's	1:8, Ms. Michaela
2's	1:8, Ms. Jackie
Preschool	2:17, Ms. Denean & Ms. Amanda
Preschool	2:14, Ms. Chamill & Ms. Valerie

✓ CQ's in 2's classroom were too close together - no 2ft visible.
— corrected

REC 4/19/12
VL

Dear Staff:

This letter is to confirm and define certain issues in our center. These issues have been addressed in the past, but we feel they need to be stated again. Please sign and date this statement that you understand and agree to comply with these statements.

There will be no loud voices, cursing or arguing in this center. Failure to comply with this rule will result in immediate termination of both parties. Do not get into any confrontations with parents or other staff members. Please refer the challenging person to the office.

Please spend your break time in the break room, not in the classroom. Stay out of the classroom if you are on break or off the clock. Do not visit other classrooms on your break or after your shift, this only adds to confusion and gossiping. Smoke only on your break, if you are caught sneaking out for a smoke you will be discharged.

Gossiping and rumors will not be tolerated. Talk to parents only about their child; refer any other questions or problems to the office.

Leave your cell phones at home, in your car or in the office. Use of your cell phone in the classroom will result in immediate termination. I intend to enforce this rule, so please take this seriously.

Please keep you classroom and toys clean.

Please see that children are clean and presentable to go home. Faces washed, noses wiped, shoes tied and diapers changed.

I have read, understand and agree to comply with these rules.

Signed_____Date_____

1/24/12 - Mary Marquet: Broadway
w/ Nancy Smith.

Ratios:
1/T, 2:8 - Ms. Shantae & Ms. Twana
✓ LD Ms. Twana was in the laundry room @ arrival, leaving the room out of ratio.
1/T, 2:8 - Ms. Latasha & Ms. Patricia
1/T, 2:8 - Ms. Carda & Ms. Ileta
1/T, 2:4 - Ms Mahogany & Ms. Shanay
✓ LD Plug covers (2) missing in room - corrected
2's, 2:15 - Ms. Yolanda & Ms. Jasmine
3's, 2:22 - Ms. Doreen & Ms. Amanda
* Ms. Linda Morrow was also present
4's, 1:10 - Ms. Antoinette

Violations:
1. Ratio in 1/T (corrected)
2. Outlet plug covers (corrected)

Missouri Department of Health & Senior Services
SECTION FOR CHILD CARE REGULATION
OBSERVATIONS/DISCUSSION

DATA ENTRY INITIALS/DATE

Facility Name	DATE	ARRIVAL TIME	DEPARTURE TIME
Mary Margaret	24 Jan 12	10:10 Am	10:30 Am

Facility DVN: 00210792 8

Reason: ☐ Discussion/Observation ☐ Follow-up Inspection

An unannounced inspection was made to the facility and the following observed:

2 staff w/ 8 - I/T
2 staff w/ 8 - I/T
2 staff w/ 8 - 1yr
2 staff w/ 6 - 1yr
2 staff w/ 15 - 2yrs
2 staff w/ 22 - 3yrs
1 staff w/ 10 - 4yrs

MS Linda Morrow is also present, MS. Audrey and an additional 2 staff arrived during inspection.

Discussed w/ provider that I/T unit must maintain ratio at all times. One staff was in laundry room and returned to class.

Two outlets not covered - C.O.S.

MS. Margaret is, cook, not present at this time

RULE VIOLATIONS: ☒ YES ☐ NO ☐ NOT APPLICABLE

DATE SET FOR COMPLIANCE

BUREAU OF CHILD CARE STAFF: Nancy Smith / [illegible] — DATE: 1/26/12

OWNER/DIRECTOR/BOARD CHAIRPERSON/PRINCIPAL OPERATING OFFICER/DESIGNEE: Linda Morrow. — DATE: 1-26-12

MO-1926 (07-28-05) DISTRIBUTION: WHITE – CHILD CARE UNIT CANARY – FACILITY BCC-47

Missouri Department of Health and Senior Services
P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466
Margaret T. Donnelly
Director

Jeremiah W. (Jay) Nixon
Governor

March 8, 2012

Deanna McOwan
Mary Margaret Day Care & Learning Center
4040 S. Broadway Ave.
St. Louis, MO 63118

SUBJECT: 002107928

Dear Deanna McOwan,

As you are aware, the Section for Child Care Regulation (SCCR) received a complaint alleging rule violation(s) at your facility on January 9, 2012. The allegation(s), the details of the investigation, the substantiated licensing rule violations(s), and correction(s) for compliance with licensing rules are included on the enclosed Substantiated Complaint BCC-50 form.

Substantiated allegations are placed in the facility's public licensing record retained in the SCCR district office. You may reply to this report in writing. If you choose to reply, your response will be filed with the report in the facility's licensing record. We welcome any questions at (314) 877-0210.

Sincerely,

Katie Knight/TLS

Katie Knight
Child Care Facility Specialist

Enclosure

MISSOURI DEP/ IENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

E OF REPORT
January 9, 2012 JW 3-12-12

FACILITY TYPE
- ☐ HOME
- ☐ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME	FACILITY NUMBER
Mary Margaret Day Care & Learning Center	0002107928

STREET ADDRESS
4040 S. Broadway Ave.

CITY	ZIP CODE	PHONE	FACILITY COUNTY
St. Louis	63118	(314) 832-4545	St. Louis City

REPORTER:
- ☐ NAMED
- ☒ WITHHELD BY REQUEST
- ☐ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
- ☐ WRITTEN

REPORTER NAME	REPORTER PHONE

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Jada Spears	Katie Knight	Nancy Scherer

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See attached.

SUMMARY OF INVESTIGATION Attach pages as needed.

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
3/8/12	Katie Knight/NAS	2/10/12	Nancy Scherer	3/8/12

(LP/IF 8-9-05) (Rev 10-5-05) DISTRIBUTION: ORIGINAL - PUBLIC FILE COPY- FACILITY BCC-50-1

MISSOURI DEPAR[illegible]NT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DA[illegible]OF REPORT: January 9, 2012

FACILITY TYPE
- ☐ HOME
- ☐ GROUP HOME/CENTER
- ☐ INSPECTED
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FACILITY NUMBER: 0002107928

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CITY	ZIP CODE	PHONE	FACILITY COUNTY
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REPORTER:
- ☐ NAMED
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REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
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REPORTER NAME

REPORTER PHONE

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

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Mary Margaret Day Care & Learning Center
4040 S. Broadway Ave.
St. Louis, MO 63118
DVN# 002107928

Allegations:

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