MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DATE OF REPORT
6/23/2014 GF 8.6.14

FACILITY TYPE
- ☐ HOME
- ☒ GROUP HOME/CENTER
- ☐ INSPECTED
- ☐ UNLICENSED MORE THAN FOUR

FACILITY NAME	FACILITY NUMBER
Mary Margaret Daycare and Learning Center	000447510

STREET ADDRESS
2549 Telegraph Rd

CITY	ZIP CODE	PHONE	FACILITY COUNTY
St. Louis	63125	314-845-6676	St. Louis Co

REPORTER:
- ☐ NAMED
- ☐ WITHHELD BY REQUEST
- ☒ ANONYMOUS

REPORT MADE:
- ☐ IN PERSON
- ☒ PHONE
- ☐ WRITTEN

REPORTER NAME	REPORTER PHONE
anonymous	

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE)

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Shalinda Wallace	Shirley Ellis	Angela Clark

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

On June 23, 2014, the Section for Child Care Regulation received a complaint with the following allegation: The facility does not have a director.

SUMMARY OF INVESTIGATION Attach pages as needed.

On June 26, 2014, Child Care Facility Specialist Shirley Ellis conducted an unannounced inspection at the facility. Billie Pound, the Acting Director, was interviewed and gave the following information:
Our facility has not had a director since January 1, 2014. Our Child Care Facility Specialist, Rhonda Delmain, was informed right away. Rhonda Delmain told us we had to have an approved director by June 30, 2014.

DISPOSITION: SUBSTANTIATED List statute number or rule number(s) of substantiated violation(s).

Based on the information given by Billie Pound the allegation is substantiated. This is a violation of the following licensing rule:19 CSR 30-62.102(2) (A) 2: which states "Center directors and group day care home providers routinely shall be on duty during the hours of highest attendance a minimum of forty (40) hours per week. If the facility operates less than forty (40) hours per week, the center director or group day care home provider shall be on duty at least fifty percent (50%) of the operating hours.

REQUIRED CORRECTIONS AND DEADLINES Attach pages as needed.

1. Submit required documents for director approval.
2. The approved director must be routinely in attendance a minimum of forty (40) hours per week during the highest hours of attendance.

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
8.4.14	Shirley Ellis	7/25/2014	Angela Clark	8.4.14