MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

SUBSTANTIATED COMPLAINT OF STATUTE OR RULE VIOLATIONS

DATE OF REPORT: **10/08/2014**

FACILITY TYPE:
☐ HOME
☒ GROUP HOME / CENTER
☐ LICENSE EXEMPT
☐ UNLICENSED MORE THAN FOUR

FACILITY NAME	FACILITY NUMBER
The Goddard School	002406668

STREET ADDRESS: 11222 Olive Blvd.

CITY	ZIP CODE	PHONE	-FACILITY COUNTY
Creve Coeur	63141	314-677-1414	St. Louis

REPORTER: x NAMED / WITHHELD BY REQUEST / ANONYMOUS

REPORT MADE: ☐ IN PERSON ☒ PHONE ☐ WRITTEN

REPORTER NAME	REPORTER PHONE
Lauren Callahan/Director and Jason Brunk/owner	314-677-1414

REPORTER ADDRESS (STREET, CITY, STATE, ZIP CODE): 11222 Olive Blvd., Creve Coeur, MO 63141

RECEIVED BY	ASSIGNED TO	SUPERVISOR
Shelley Truesdale	Janice Bruning	Beverly Dyson

ALLEGATION(S) OF STATUTE/RULE(S) VIOLATION(S) Attach pages as needed.

On October 7, 2014, staff person Stephanie Bergman accidently fed breast milk to the wrong child. .

SUMMARY OF INVESTIGATION Attach pages as needed.

On October 15, 2014, Child Care Facility Specialist (CCFS) Janice Bruning arrived at the center at 8:45 AM. CCFS Bruning interviewed the director, Julie Bunton, and the two staff who were present in the infant toddler unit on the day of the incident.
Ms. Bunton stated: the parents of Child A and Child B were notified of the incident, that Child A was fed the breast milk of Child B's parent. Child A's parents called their pediatrician and it was decided that no testing or further action was required. Parent of Child B offered to have medical testing but it was declined by Child A's parent. The bottle was labeled. Jennifer Johnson was the lead teacher and Stephanie Bergman went into the Infant/Toddler unit so that Jennifer could go on lunch break.

Kelsey Johnson, staff, stated: after lunch all the kids were up except for Child A who had been sleeping for 3 hours. Jennifer Johnson went on break and said that Child A should be woken up and given a bottle. Kelsey thought that Jen said that Jen had made the bottle and it was in the warmer. Kelsey then changed Child A and went to get the bottle. Kelsey knew it would be too hot and transferred the bottle into cooler water. Kelsey was dealing with other babies when Stephanie came in and looked at the bottle chart and saw that Child A was overdue for a bottle. Stephanie asked if Stephanie should start Child A's bottle and Kelsey said no, it is already started and cooling down in the sink. Stephanie got the bottle and began feeding Child A, who had2 different type bottles, one larger and one smaller. The label was faded but readable. Child B's bottle was the bottle warming. Jen had actually said to wake Child A and start the bottle. Child B has big bottles so initially had same bottles but different label than Child A. Child B's name is typed and the label was washed and faded. Stephanie fed Child A for ten minutes and then noticed the label said Child B, at which point she stopped feeding the child. I had gone to the kitchen to make Child B a bottle and noticed that there was not more breast milk. We are now triple checking names and bottles are put in a slot and we check the labels and tell the parent at the end of the day if labels are fading.

Stephanie Bergman, staff, stated: I was in the classroom with Kelsey. I am a floater. Jennifer was in the classroom for a minute and then went on break. All 8 children were present. I do not remember Jennifer saying anything, maybe to Kelsey. Child A had just woken, bottle was 70 minutes overdue, I asked Kelsey if Kelsey had put Child A's bottle on and Kelsey said it is in the sink cooling. It was in the classroom sink. I noticed the bottle; it was exactly like Child A's bottle. I was feeding Child A and turned the bottle over and noticed it was Child B's. It was my fault for assuming. Jen is usually there first think in the AM, the bottles are always labeled. Child A is now bringing smaller bottles. Child A has shown no sign of illness and is still

in care at the center.

DISPOSITION: SUBSTANTIATED **List statute number or rule number(s) of substantiated violation(s).**

19 CSR 30-62.202(2)(A)(C) "Nutrition and Food Service for Infants Up to Twelve (12) Months of Age. (A) The provider shall serve nourishing foods appropriate for the infant's nutritional requirements and developmental stages as specified by his/her parent(s) in a written diet plan."

Child B's milk was not designated as a food for Child A by the parent of Child A.

(C) "If preferred, formulas and special baby foods may be provided by the parent(s) with individual identification on each container."

Child A's parent did not provide the milk that was served to Child A.

REQUIRED CORRECTIONS AND DEADLINES **Attach pages as needed.**

Please submit documentation by January 30th, 2015 that all staff have been trained in labeling bottles and that bottles are reviewed for labels before being refrigerated, prepared or served. Please submit a plan for what constitutes a label if not supplied by the center and what type of label the center has available for bottles not labeled at the time of delivery to the center or if prepared by the center, and the label has faded on an empty bottle provided by the parent for the mixing of formula..

DISPOSITION DATE	CHILD CARE SPECIALIST SIGNATURE	DATE	SUPERVISOR SIGNATURE	DATE
11-26-14				11-26-14

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