MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

COMPLAINT INVESTIGATION OF SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/18/2018

DVN
002175426

FACILITY NAME
BRIGHT BEGINNINGS LEARNING CENTER

FACILITY ADDRESS
4215 OLD STATE ROUTE 21

CITY	ZIP CODE	PHONE NUMBER	COUNTY
IMPERIAL	63052-1115	(636) 296-2363	JEFFERSON

ASSIGNED SPECIALIST
KOCH, DENISE ELAYNE

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.182 (1)(A)(1)
Caregivers shall not leave any child without competent adult supervision.

19 CSR 30-62.192 (5)(B)
Information regarding the date and circumstance of any accident or injury shall be noted in the child's record.

19 CSR 30-62.102 (1)(F)
Caregivers shall be capable of handling emergencies promptly and intelligently.

19 CSR 30-62.102 (1)(J)
All staff shall acquaint themselves with the child abuse and neglect law and shall make a report of any suspected child abuse or neglect to the Division of Family Services at the toll free number, 1-800-392-3738.

CONCLUSION SUMMARY

The allegation that on May 10, 2018 and May 11, 2018 a child was left alone on playground is found to be substantiated.

Child Care Facility Specialist (CCFS) Denise Koch conducted an unannounced inspection at Bright Beginnings Learning Center on May 21, 2018. CCFS Koch interviewed, Barb Wiley, Director, Brandie Hoffman, Assistant Director and teachers Cheyanne Schoenfeld, Alabama Haynes, Melissa Rodgers, Bethany Costello, Effie Kightlinger and the Father of Child B.

Cheyanne Schoenfeld, teacher responsible for Child A and Child B, stated that she is not sure if Child B was left outside or if he ran outside. Cheyanne stated that Child B was brought back inside 5 to 10 minutes later by staff Kayla Booma on May 10, 2018. Cheyanne stated that Child A was outside for 5 minutes on May 11, 2018. Cheyenne further confirmed that she does know that she is a mandated reporter but she did not think about reporting it but that she should have reported it. Cheyenne also stated that she did not write up an incident report. She further stated that she and Bethany got sent home that Monday.

Bethany Costello, teacher responsible for Child A and Child B stated that Child B was outside for 5 minutes on May 10, 2018. Bethany stated that the class came inside on May 10, 2018 and they failed to do a head count right away. Bethany stated that Child A was outside for 15 minutes on May 11, 2018. Bethany stated that her and Cheyanne did not see Child A run outside from inside the classroom, following two other boys. Bethany further confirmed that she did not write up an incident report and did not report it to the owner/director, Barb Wiley because she was afraid of losing her job.

Barb Wiley stated that Child B was outside less than 2 minutes on May 10 and that she spoke to the parent of Child B on Friday morning (May 11, 2018). She further indicated that she did not hear about the incident with Child A until Saturday after their supervision class by Kayla Booma. She wrote the staff up who were responsible for Child A, talked with all staff on Monday and sent emails to the parents.

Brandie Hoffman stated that Kayla told her about Child B running out the door and was brought inside but she was not aware that Child A was outside. Alabama Haynes, Melissa Rodgers, and Effie Kightlinger all stated that they only heard about Child A and Child B being left outside.

The Father of Child B stated that Barb Wiled told him that Child B was left outside for maybe 3 minutes.

Based upon interviews conducted, Child A and Child B were both outside unsupervised for an undisclosed amount of time.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility will have all staff attend at least one (1) clock hour of training regarding Child Abuse and Neglect, as approved by the Section for Child Care Regulation. The training hour must be held by an approved and qualified source. Certificates of attendance shall be provided to the Section for Child Care Regulation.	Yes	7/25/2018

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The facility shall conduct a staff meeting to review the center's policies and all licensing rules and regulations regarding accidents and injuries. The facility must provide the Section for Child Care Regulation with a statement, signed by all staff (paid employees or unpaid volunteers), to indicate they understand and agree to follow those rules and regulations. The statement shall be submitted to CCFS Koch by July 31, 2018.	Yes	7/25/2018

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	7/10/2018

APPROVING SUPERVISOR

SMITH, NANCY