MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES
SECTION FOR CHILD CARE REGULATION

COMPLAINT INVESTIGATION OF SUBSTANTIATED STATUTE OR RULE VIOLATIONS

DATE OF REPORT
5/30/2018

DVN
002053736

FACILITY NAME
GOOD SHEPHERD INFANT AND TODDLER CENTER

FACILITY ADDRESS
5990 PAGE BLVD

CITY	ZIP CODE	PHONE NUMBER	COUNTY
ST LOUIS	63112	(314) 725-5710	ST LOUIS CITY

ASSIGNED SPECIALIST
CHRISCO, MARLA

RULE/STATUTE VIOLATION(S)

VIOLATION(S)

19 CSR 30-62.222 (1)

The child care provider shall maintain accurate records to meet administrative requirements and to ensure knowledge of the individual needs of children and their families.

CONCLUSION SUMMARY

Based on the investigation, the allegation that the facility submitted child care subsidy attendance indicating that on March 6, 2018, 9 children under 24 months were present at one time, is substantiated.

On June 19, 2018, Cortaiga Collins stated that she never had 9 children present under 2-years-old at one time at the Good Shepherd location on Page Ave. She thinks the parents must have given DSS the wrong DVN when enrolling their children and she must have claimed them under the wrong subsidy contract. She did not care for too many children at the Page location, bit instead she submitted inaccurate information to DSS regarding her subsidy claim.

CORRECTIVE MEASURES

CORRECTIVE MEASURE	COMPLETED (Y/N)	COMPLETED DATE
The Director shall create a plan that ensures that accurate attendance records are kept each day children are present. The plan shall include how the Page locations attendance records are kept separate from the Union location's records. A copy of the plan shall be provided to the Section for Child Care Regulation.	Yes	7/9/2018

DISPOSITION	DISPOSITION DATE
SUBSTANTIATED	7/3/2018

APPROVING SUPERVISOR
AHLEMEYER, CARON